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September 27, 2001

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Magalie Roman Salas Office of the Secretary Federal Communications Commission 445 12th Street, S.W. Room TW B-204 Washington, DC 20554

Dear Ms. Salas:

Enclosed is an original and four copies of StarBand Communications Corporation's comments in the matter of CC Docket No. 98-146 Third Notice of Inquiry.

Sincerely,

L. Allyson Adamson

Enclosures

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STARBAND
FCC Presentation

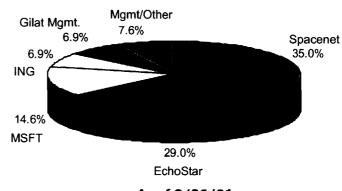
September 2001

About StarBand

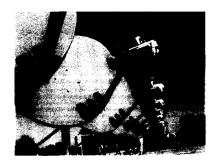


Company headquarters located in McLean, VA

- StarBand founded in January 2000 by Gilat Satellite Networks with EchoStar Communications and Microsoft Corp
- Launched service in November 2000



As of 9/26/01



- Operating two Network Operation Centers
 - Marietta, GA
 - McLean, VA
- Customer Care Center in Marietta, GA



• EchoStar announces additional \$50 million investment in StarBand and commits to StarBand satellite (July 11, 2001)

Benefits



Satellite platform allows immediate nationwide coverage

- Any location with a clear view of the southern sky
- 90% of single family homes in continental United States

End-to-end control from single provider-no interconnections

Total control of user's quality of service from a single point

Highly scalable infrastructure

- Cost per subscriber decreases as subscriber base grows
- Bandwidth added centrally for nationwide access

Utilizes existing satellite capacity

Single dish receives StarBand services and satellite TV

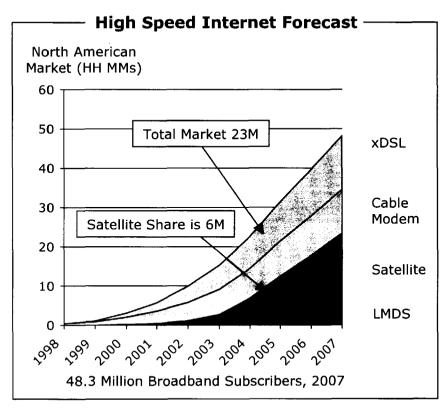


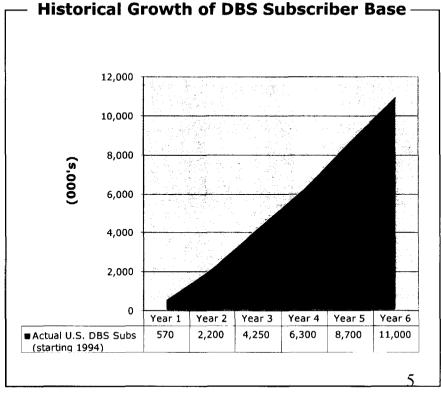
Market Overview

High-Speed Internet Demand



- High-speed Internet demand is large and growing
- Consumer and home office represents largest potential market segments
- Potential growth curve tracks early DBS success



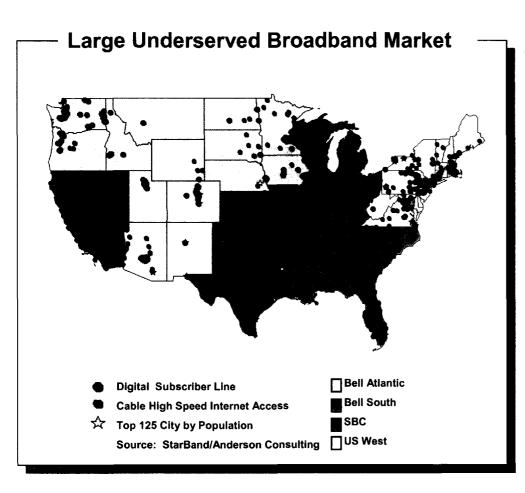


Source: SBCA

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Market Definition and Opportunity





- Initial Product Launch (Nov. 2000)
 - Over 50 million homes in the US are without access to highspeed Internet Service
 - Over 4 million homes in the U.S. are without a flat-rate ISP
- Compete with cable and DSL by leveraging the "mega-high speed" Carousel features and DBS bundle
- Establish StarBand as a "mainstream" standard highspeed Internet delivery platform

Indian Nations Project



From the bottom of the Grand Canyon ...



- 120 systems installed in Arizona, Utah and New Mexico last October 2000 in partnership with Northern Arizona University (NAU)
- Navajo Nation: Providing service to all 110 Navajo Chapter Houses which serve as community and government centers
- Hopi: Serving the First Mesa Police
 Station to provide connectivity to the
 FBI National Crime Center
- Havasupai: Providing long distance classroom connectivity to NAU to enable Head Start teachers to meet federal requirements that all teachers acquire certification

StarBand 2001 Distance-Learning Initiative

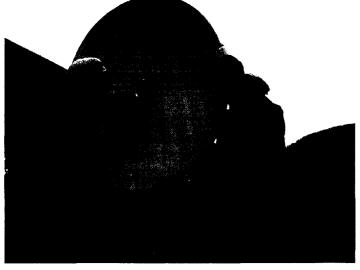






Objective:

- •To provide remote or disenfranchised communities with the tools to create or expand Distance Education Programs.
 - Ensure that all students, regardless of geographical location, have access to equal educational opportunities.



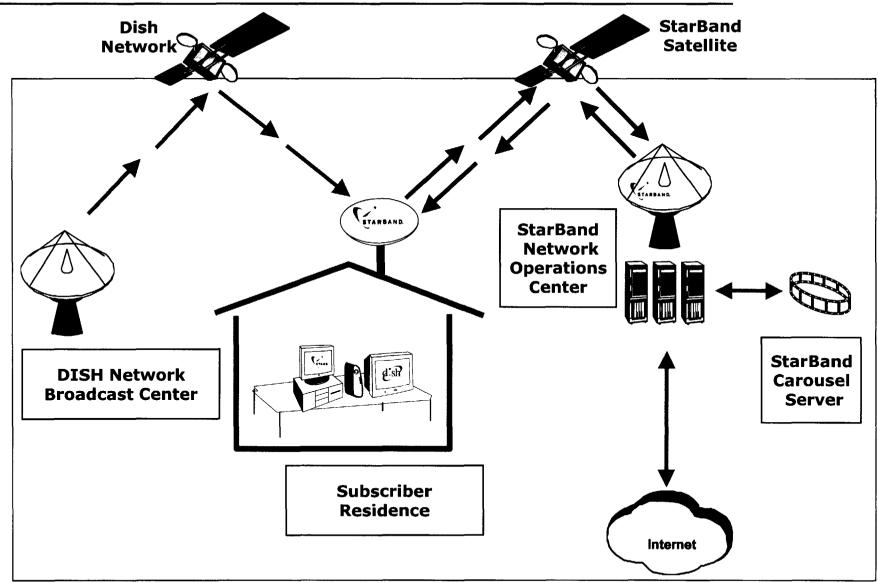
- •Officially launched in Alaska May 2001 in partnership with The University of Alaska.
- •Alaska sites include:
 Ilisagvik College in Barrow
 Sheldon Jackson College in Sitka
 Public Library in Hollis, Prince of Wales Island
 Klowack Elementary School, Prince of Wales Island



StarBand Product and Service Overview

Highspeed Architecture





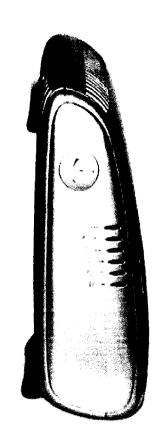
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StarBand Model 360 Satellite Modem™



Service Features and Benefits

- Released June 18, 2001
- •Third-generation of always-on, two-way, high-speed delivery of the Internet
- USB or Ethernet interface
- Compatible with four Operating Systems
 - (Windows 98, 98SE, Win2k and Me)
- Hardware packaged in a very small case (8 ½2"x 8 ½' x 3")
- 500 kbps downstream and 40-60 kbps upstream during off-peak hours
- Multicast Enabled
 - 3 Mbps to all customers overlay to browsing BW
 - Next generation up to 48 Mbps by 2002
- Supports 10 e-mail accounts
- Includes latest software acceleration technology







- Indoor and outdoor hardware \$499
- Professional Install \$199
- Internet Service \$69.99/month
- Bundled service with 150 channels of DISH TV - \$99/month plus \$50 for additional outdoor hardware



StarBand Distribution

Distribution Channels



Echostar and DISH

- Establishing StarBand as the first bundled satellite "Always-on Internet/Entertainment" solution
- Retail channel of up to 23,000 Dealers
- Access to 6 million subscribers, growing at a rate of 150K monthly (over 2/3^{rds} of DTH industry net adds in 2Q'01)
- Key StarBand Strategic partner and investor



NRTC

- 1,000 Rural Telcos and Utilities
 - o Customer base over 20MM
 - o Proven DTH capabilities with over 1 million DirecTV acquired customers
- Service Launched on August 23rd
- Utilities seeking an DTH/High Speed Internet solution due to:
 - o Sale of DirecTV franchise to Pegasus
 - o Improved economics vs. DSL buildouts

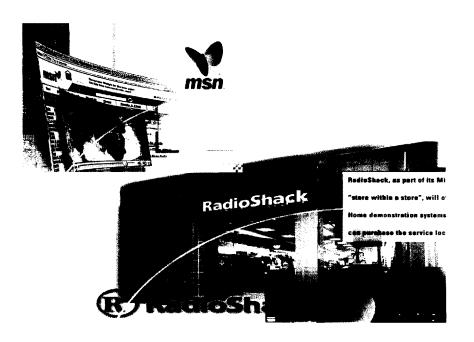


Distribution Channels



MSN/RadioShack

- MSN 'Store within a Store'
 - o Nationwide reach
 - o Up to 5,000 stores to have instore demo by year-end
 - o Compaq PC packaged offer
 - o Moving to Model 360



PRIMUS

- 15,000 sales agents nationwide
- Focus on SOHO market
- Full service rollout in 4Q'01



Summary





America's first consumer two-way, always-on, high-speed satellite Internet service.

- Creating a new industry and a new category
- Satellite technology at its best:
 - Ubiquity, independence, availability, and multicasting
 - Unique and proven "last inch" solution
- Bridges the "accessibility" divide
- Unique subscriber experience

Quotes From The Media ...



The Mercury News

The Newspaper of Silicon Valley

"It's simply incredible..."



"...we are delighted with StarBand's performance." 12/11/00

PC WORLD.COM

"Bandwidth from the heavens."



"...it's a gift from the heavens."

"The contractors had the system up and running in less than three hours."



"...millions of Americans are going to love StarBand for one simple reason: They can get it."

"StarBand, an absolutely superb offering..." 05/06/01



Formerly Time Digital

"A heavenly connection." 04/01



"I hadn't expected that kind of performance and was very impressed." 01/19/01

"If you can't get DSL or cable access, StarBand is a terrific way to enjoy high-speed Internet access." 03/01

